

Ordering Policies

Payment and Billing:

Lanteri New York accepts Visa, MasterCard and Discover cards. If you would like to pay by check or money order you must mail in your order with payment.

Shipping:

We process all in-stock orders within 3 business days. All orders are shipped UPS ground unless otherwise specified, and shipping time generally takes between 3-7 business days.

Item availability:

Although we make every effort to keep sufficient stock of items listed on our site, occasionally we do sell out of certain products. You will be notified via e-mail on backordered items.

Returns and Exchanges:

Returns can be made only within 30 days of shipment for exchange or refund, no exceptions. Once we receive your package, we will promptly refund your credit card or send out the specified exchanged item. All refunds are for merchandise only, shipping and handling charges are non-refundable. Please allow 1-2 weeks processing.

All returns must be shipped to:

Lanteri NY
602 602 66th Street
West New York, NJ 07093
Attn: Andrea/ Merchandise Manager

How to return your item:

- Pack your merchandise in the original shipping box
- All items must be in resell able condition
- Must include a copy of your invoice
- We are not responsible for lost or stolen merchandise

Sales Tax:

Lanteri New York charges sales tax for orders shipped to New Jersey. Recipients of orders shipped to other states are responsible for complying with state and tax laws.